

Meet the doctors:

Dr. Pamela Cheng Primary Care Physician



The simple truth:

Dr. Cheng wants to make the best clinical and cost-effective decisions for her patients. To help simplify the experience for her, and therefore her patients, we focus on:

- Data-driven technologies that remove barriers to care - real-time, right in her office
- Providing notifications about patient adherence and clinical gaps in care
- Improved access to patient-specific benefits, including plan-preferred medications and cost-saving pharmacy choices

Dr. Kevin Patel Hematologist

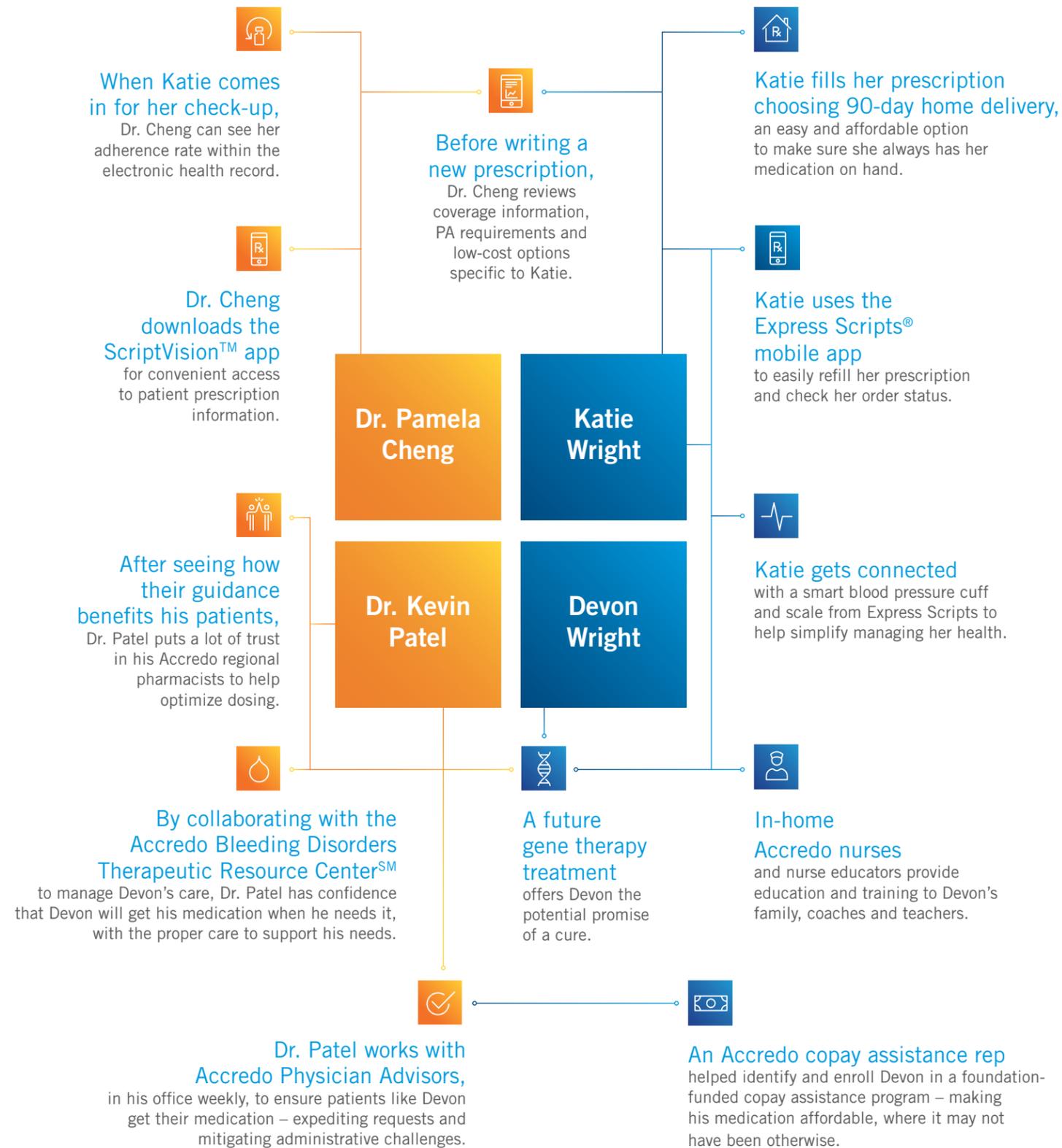


The simple truth:

Dr. Patel needs to know his patients are taken care of outside his office, with information they need and support administering treatments. To help simplify his experience, we focus on:

- Providing him faster, simpler prior authorizations critical for specialty medications
- Deploying concierge-level services from specialty physician advisors and condition-focused pharmacists
- Helping his patients navigate their clinical, financial and insurance needs

Simplifying care... at every touchpoint



Meet the patients:

Katie Wright Patient with Hypertension

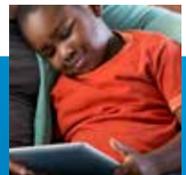


The simple truth:

Katie needs early interventions and personalized solutions that fit seamlessly into her life. She deals with so much, she needs simple solutions to help her:

- Remember to take her medication and get refills
- Keep track of her blood pressure and weight to avoid additional health issues
- Care for her son and afford his specialty medications

Devon Wright Patient with Hemophilia



The simple truth:

Devon needs extensive, continuous support to navigate life and treatment changes on the horizon – simple solutions that will help him:

- Understand his condition and how to manage it – guided by people who care
- Learn how to administer his medications
- Receive hands-on support for his family who can keep him from experiencing life from the sidelines

Don't miss the rest of the story! Visit each station at EXP to find out more about how Express Scripts is simplifying healthcare for Devon, Katie and their care providers.